	P.O BOX 765 YAOUNDE		SCHOO YEAR: 2024-2025
	ENGLISH DEPARTMENT	ENGLISH LANGUAGE	MID-TERM EVALUATION PAPER
:	LEVEL: PSES	Duration: 2HRS	DATE: 12th NOVEMBER 2024

A-EVALUATION OF RESOURCES (20Marks)

SECTION A- GRAMMAR (10 MARKS)

Task 1: Read the following Conversation on solving community problems and complete it using appropriate expressions from the list in the table. (5 marks)

property val	lue, Community,	Resolve, fence, h	ighway, peaceful	ly, talking, ami	cably,	
NKONGANO	F: "Hey, have you h	eard about the issue	e between the neigh	abors in the quarte	er?"	
PEHA: "Yeah	, I heard they're figh	nting over a		(1). What's go	ing on?"	
	G: "Well, one neight (2). (3)."	_	-			•
PEHA: "That	can be a tough situa	tion. Have they tri	ed	(4). i	t out?"	
·	F Person A: "Y			agree. Maybe	we shoul	d call a
	s a great idea! A ne promise, like a sho	•	•			Maybe we
NKONGANG (7)."	: "Exactly! Let's ge	et everyone togethe	er and see if we ca	n settle this		
	it's not just about		ut respecting each	other's needs and	l finding a v	way to live
(9) by looking	that is true. As Ne for a way to		them (10)			
a few	several	some	many	a few.		
1. I have	experience in m	arketing.				****
2 pec	ople think that smok	ing is bad for you.	•	* *		•
3. The compan	y has offic	es in Asia and Eur	ope.	•		
4 stu	dents are struggling	with the coursewe	ork.			
*	srooms a					

Task 3: Complete th	se sentences by filling the gaps with the correc	ct words in brackets. (2.5 marks)	
1. If I won the lotter	ry, I (travel) around the world.		
2. If she had studied	harder, she (pass) the exam.	t. The second	
	map, we (not get) lost.	•	
	arder, I (pass) the exam.	sum and the second seco	
	map, we (not get) lost.		•
	•		* ***
	ABULARY (10 MARKS)		
TASK 1: MATCH	THE WORDS WITH THEIR MEANINGS.	(2.5 marks)	
WORDS	EXPRESSIONS	ANSWERS	
1. Uproar	A) To bring people together		
2. Dispute	C) To resolve a conflict	2 3	
3. Mediate 4. Rally	E) To gather and support a cause D) A disagreement or argument	4	
5. Unite	B) A loud and angry reaction	5	
• • •	Correct Term For Each Foodstuff: (2.5 Maicky liquid (honey/maple syrup/jam)	arks)	
	it (apple/lemon/guava)		•
4. A type of nut (almo	,		
, .	duct (meat/yogurt/chocolate)		
	rect Vocabulary to Complete the Collocation, flying, layout, aroma, stall, counter, co		(Soaring,
1. The store has a vas	t of organic products.		* .
•	sh bread was enticing.		• • • • • •
3. The vendor arrange	ed her wares in a colorful		
4. Please place your i	tems in the before checkout.		
	tocked with an assortment of artisanal cheese	es. ·	
6. The store is			
·	off the shelves.	•	

8. The company is to reduce food waste. 9. The of the store is very convenient. 10. The product is in high demand. SECTION C: READING COMPREHENSION (10MARKS) Read the passage on settling community disputes and answer the questions that follow. The small town in the North West of Cameroon was plagued by a bitter dispute between two neighbors, Mrs. John and Mr. Thomas. The issue began when Mrs. John installed a fence on her property, which Mr. Thomas claimed was too high and blocked his view. Despite numerous attempts to resolve the issue amically, the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise; Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	•			
SECTION C: READING COMPREHENSION (10MARKS) Read the passage on settling community disputes and answer the questions that follow. The small town in the North West of Cameroon was plagued by a bitter dispute between two neighbors, Mrs. John and Mr. Thomas. The issue began when Mrs. John installed a fence on her property, which Mr. Thomas claimed was too high and blocked his view. Despite numerous attempts to resolve the issue amicably, the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	8. The company is	to reduce food waste.		
SECTION C: READING COMPREHENSION (10MARKS) Read the passage on settling community disputes and answer the questions that follow. The small town in the North West of Cameroon was plagued by a bitter dispute between two neighbors, Mrs. John and Mr. Thomas. The issue began when Mrs. John installed a fence on her property, which Mr. Thomas claimed was too high and blocked his view. Despite numerous attempts to resolve the issue amicably, the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	9. The of the sto	ore is very convenient.		50 A. C.
The small town in the North West of Cameroon was plagued by a bitter dispute between two neighbors, Mrs. John and Mr. Thomas. The issue began when Mrs. John installed a fence on her property, which Mr. Thomas claimed was too high and blocked his view. Despite numerous attempts to resolve the issue amicably, the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	•			
The small town in the North West of Cameroon was plagued by a bitter dispute between two neighbors, Mrs. John and Mr. Thomas. The issue began when Mrs. John installed a fence on her property, which Mr. Thomas claimed was too high and blocked his view. Despite numerous attempts to resolve the issue amicably, the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	•		. 4	
The small town in the North West of Cameroon was plagued by a bitter dispute between two neighbors, Mrs. John and Mr. Thomas. The issue began when Mrs. John installed a fence on her property, which Mr. Thomas claimed was too high and blocked his view. Despite.numerous attempts to resolve the issue amicably, the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	SECTION C: READIN	G COMPREHENSION (10MARKS)	
neighbors, Mrs. John and Mr. Thomas. The issue began when Mrs. John installed a fence on her property, which Mr. Thomas claimed was too high and blocked his view. Despite numerous attempts to resolve the issue amicably, the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	Read the passage on set	tling community disputes	and answer the questions that	follow.
Mr. Thomas claimed was too high and blocked his view. Despite numerous attempts to resolve the issue amicably, the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	The small to	own in the North West of	Cameroon was plagued by a b	oitter dispute between two
the dispute escalated into a full-blown feud. The situation worsened when other neighbors began taking sides, and soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	neighbors, Mrs. John and	Mr. Thomas. The issue be	gan when Mrs. John installed a fe	ence on her property, which
soon the entire community was divided. Tensions ran high, with some residents even resorting to name-calling and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	Mr. Thomas claimed was	too high and blocked his vi	ew. Despite numerous attempts to	resolve the issue amicably,
and vandalism. Concerned about the impact on the community, the local mayor, Madam Sarah, decided to intervene. She called a meeting with Mrs. John, Mr. Thomas, and other key stakeholders to mediate the dispute. After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon?	the dispute escalated into	a full-blown feud. The situa	ation worsened when other neight	oors began taking sides, and
After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	soon the entire communi	ty was divided. Tensions ra	an high, with some residents eve	n resorting to name-calling
After listening to both sides, Mayor Tumasang proposed a compromise: Mrs. John would reduce the height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	and vandalism. Concern	ed about the impact on th	ne community, the local mayor,	Madam Sarah, decided to
height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	intervene. She called a m	eeting with Mrs. John, Mr.	Thomas, and other key stakehold	ers to mediate the dispute.
height of the fence, and Mr. Thomas would install a gate that would allow him to access his property easily. Both parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	After listening	to both sides. Mayor Tum	essana nronosed a compromise.	Mrs. John would reduce the
parties agreed to the proposal, and the dispute was finally resolved. The resolution of the dispute had a profound impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?				
impact on the community. Neighbors who had been at odds began to talk to each other again, and a sense of unity was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?				
was restored. The town even organized a community event to celebrate the resolution and promote peace and understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	•	•		
understanding. Mayor Tumasang effective mediation and the willingness of both parties to compromise had saved the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?				
the community from further conflict and damage. Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?			•	
Comprehension Questions 1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?				•
1. What was the main issue that led to the dispute between Mrs. John and Mr. Thomas? 2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	Comprehension Questio	n c		
2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	Comprehension Question	112	•	
2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?	1. What was the main issu	ie that led to the dispute be	tween Mrs. John and Mr. Thoma	s?
2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?		•		
2. How did the dispute affect the community of the North West of Cameroon? 3. Who intervened to mediate the dispute and what was the proposed compromise?				·
3. Who intervened to mediate the dispute and what was the proposed compromise?	•			
3. Who intervened to mediate the dispute and what was the proposed compromise?	-	•	· ·	
3. Who intervened to mediate the dispute and what was the proposed compromise?				· · · · · · · · · · · · · · · · · · ·
				
	3. Who intervened to med	iate the dispute and what v	vas the proposed compromise?	
	· · · · · · · · · · · · · · · · · · ·			

Vhat lesson can be	learned from t	the resolution	of this dispute	?		•	•
				, ,	42		

ECTION D: COMPOSITION: (10 MARKS)

Vrite an essay between 200 to 250 words on ONE of the following topics.

- . Write a letter of apology to Mrs. Ahanda, your former classmate, whom you had a disagreement with over a roup project. In your letter: acknowledge your role in the misunderstanding and take responsibility for your ctions, express regret for the harsh words spoken during the disagreement, explain what you have learned from 1e experience (importance of active listening and clear communication), describe the steps you have taken to revent similar situations in the future (improving your communication skills) and offer to make amends and xtend an invitation to catch up and move forward in a positive way.
- . Describe a vibrant and bustling marketplace or store that you have visited. Use sensory details to bring the cene to life and capture the atmosphere of the place. In your essay, be sure to include: a vivid description of the ights and sounds of the market or store, the smells and tastes of the food and products on offer, the textures and ensations of the items on display and the emotions and feelings evoked by the atmosphere of the place
- . Write a story about the experience of a family member or a friend who was confronted with fraudulent practices a purchasing goods and services. The following may guide you: what did the person buy? What was wrong with the item? When and where did the incident happen? Who did he/she complain to? Say if he/she used the consumer protection resources available to confront the situation. How did the story end?